Supplier Invoicing Guide

PO Flip
Learn About Ariba Network Invoicing for Smith & Nephew

**Note:** if you submit an electronic invoice, please do not send the paper copy additionally as it is considered as duplicate.

- Remittance information configuration
- How to process order via PO notification?
- PO Flip - invoice creation step by step (Header and Line level)
- How to add Tax and Shipping information on the invoice?
- Country specific mandatory invoice fields
- Additional Information & Support
Remittance information configuration

Before creating invoices for your customers, make sure your remittance information is set up correctly.

1. From the **Company Settings** dropdown menu, select click on **Remittances**.

2. Click **Create** to create new company remittance information, or **Edit**, if you need to change existing information.

3. **Complete** all required fields marked by an asterisk in the EFT/Check Remittances section (EFT details on next slide).

4. **Select** one of your Remittance Addresses as a default if you have more than one. If needed, assign **Remittance IDs** for this address for each of your customers. Clients may ask you to assign IDs to your addresses so they can refer to the addresses uniquely. Each client can assign different IDs.

**Note:** This does not change the method of payment from your customer, unless specified.
Remittance information configuration

EU suppliers remittance settings for EFT payment method.

1. From the **Company Settings** dropdown menu, select click on **Remittances**.
2. **Click** Create to create remittance settings for EFT payment.
3. **Complete** all required fields marked by an asterisk in the EFT/Check Remittances section.
4. **In Preferred Payment Methods** select WIRE.
5. **Fill in the fields for** WIRE TRANSFER.
6. **Select Bank ID** as SWIFT Code and provide the IBAN number.

**NOTE:** Bank Details provided in Ariba Network are required on the invoice as per legal requirement. To secure the correct payment of your invoices please make sure you communicate it to Smith & Nephew Accounts Payable Team – contacts can be found HERE.
How to process order via PO notification?

In order to create an invoice, find the PO notification from your customer with the link to Process Order.

Log in to your Ariba Network account via the PO email.

Create the invoice after the order has been delivered.
PO Flip - invoice creation step by step

Header level invoice information.

Invoice is automatically pre-populated with the PO data. Complete all fields marked with an asterisk and add tax as applicable.

1. **Enter an Invoice #** which is your unique number for invoice identification (please ensure invoice # is entered exactly as in your system). The Invoice Date will auto-populate.

2. **Select Remit-To** address from the drop down box if you have entered more than one.

3. **Tax and Shipping can be entered** at either the Header or Line level by selecting the appropriate radio button.

4. **You can also add some additional information** to the Header of the invoice such as: Special Handling, Payment Term, Comment, Attachment, Shipping Documents.

5. **Scroll** down to the Line items section to select the line items being invoiced.

**Note:** Smith & Nephew requires the invoice ID to be up-to 16 characters long ( alphanumeric and special characters allowed, except space and ! _ * ~)
PO Flip - invoice creation step by step

Line item level invoice information.

Line Items section shows the line items from the Purchase Order.

1. **Review or update Quantity** for each line item you are invoicing.
2. **Click** on the line item’s Green slider to exclude it from the invoice, if line item should not be invoiced OR click the check box on the left of the item and click Delete to remove the line item from the invoice. You can generate another invoice later to bill for that item.
3. **Select** the line item to which tax is to be applied using the Line Item # checkbox. To apply the same tax to multiple line items select those line items to be taxed at the desired rate.
4. **Check** Tax and use the drop down to select from the displayed options – for more information regarding specific tax settings go to Tax & Shipping / EU & US specifics page. Once selected - click Add to Included Lines.
PO Flip - invoice creation step by step

Line item level comments section

1. To add comments at the line items select **Line Items**, then click at Line Item **Actions > Add > Comments**.
2. Upon refresh or **Update**, the Comments field will display. Enter applicable Comments in this field.
3. Click Next.

![PO Flip - invoice creation step by step](image-url)
How to add Tax and Shipping information on the invoice?

Additional Tax Options & Line Item Shipping

To configure additional tax options click Configure Tax Menu under the Tax Category drop down.

1. **Select** the Line Item to apply different tax rates to each line item.
2. **Click** Line Item Actions > Add > Tax. Upon **refresh**, the Tax fields will display for each selected line item.
3. **Please put** tax percentage accordingly. Put 0% even if no tax, DO NOT leave blank.
4. **Select** Category within each line item, then either populate the rate (%) or tax amount and click update.
5. Enter shipping cost as separate line on header level with applicable tax, even if 0% DO NOT leave blank.

For support on the tax values that appear on the drop down menu, please contact relevant Accounts Payable mailbox.
How to add Tax information on the invoice?

Smith & Nephew Tax settings for EU suppliers.

Standard tax rates for supplier origin country - domestic

Exempt details 0%

NON-standard tax rates – cross border
How to add Tax information on the invoice?

Smith & Nephew Tax settings for US/Canada suppliers.

Standard tax rates for supplier origin country – domestic (CA)

- 6% GST / CA - Use Tax (G...)
- 0% GST / CA - Use Tax (Q...)
- 0% HST / CA - Use Tax (N...)
- 0% Sales Tax / Other Sales Tax
- 0% VAT / Other VAT - Ple...

NON-standard tax rates – cross border (VAT for EU)

- 0% Sales Tax / Taxable, Assets...
- 0% VAT / Other VAT - Ple...

Standard tax rates for supplier origin country – domestic (US)

- 0% Sales Tax / Taxable, Assets...
- 0% Sales Tax / Other Sales Tax...
- 0% Sales Tax / Tax Exempt (Von...)
- 0% GST / Other GST - Ple...

Exempt details

0%
Country specific mandatory invoice fields

Below find the obligatory invoice fields for EU countries suppliers.

- **S&N requires the invoice ID to be up-to 16 characters long. Alphanumeric and special characters allowed (except space and ! _ * ~)**
- **Repeat VAT ID to release VAT rules**
- **Supplier VAT/Tax ID**
- **Smith & Nephew VAT ID number**
- **The legal form of supplier business on the invoice, such as Inc., Ltd. S.A., S.A.S. Please enter the same in both fields.**
- **Add bank details**
- **Add bank account details**
- **Bill To: T.J. Smith and Nephew Ltd. Great Britain**
- **United Kingdom**

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Country specific mandatory invoice fields

Obligatory Fields for ISR payments (Swiss suppliers only).

If your payments will be processed via ISR, please ensure that the ISR number and ISR reference is included. Please note, that these fields are OBLIGATORY and payment will not be processed without this information.

If you do not use ISR payment method, please leave these fields blank.
Additional Information

- **PO Credit Notes** are created from Invoice Page using the Create Line-item Credit Note.

- In **Company Settings - Account Settings** go to **Notifications – Network**. You can change the e-mail address for receiving POs, or add additional e-mail addresses where the POs will be forwarded, as well as notifications for:
  - Orders failed
  - Invoice status updates
  - Early Payments
  - Remittance Advice
Additional Information

Access to documents linked to the PO (attachments, PO / Invoice reference).
Additional Information & Support

Help & Support in Ariba Network

1. **Online Help**
   - Ariba user community with Light Account specific Help content displayed “in-site”
   - Videos, e.g. for Invoice creation, …

2. **Web form driven Ariba Support**
   - After one time search BUT only for defects / technical issue resolution
Additional Information & Support

Help & Support in Ariba Network – content available with & without login requirement.

- Help Center: FAQ and content
  


  **Both**  [https://uex.ariba.com/le/email-registered](https://uex.ariba.com/le/email-registered)

  **Full-use**  [https://uex.ariba.com/le/email-full-use-registered](https://uex.ariba.com/le/email-full-use-registered)

- In Product
  

  **Compare light to full-use Account**  [http://www.ariba.com/go/ariba-network-overview](http://www.ariba.com/go/ariba-network-overview)

- In case of issues and questions regarding Smith & Nephew invoice submission and settings you can also contact Enablement.Ariba@smith-nephew.com